



CUA Mapping Guidance for Modern ICT Domains

This document provides [Approved Register of Common Use Arrangement Buyers](#) (CUA Buyers) guidance on using Common Use Arrangements (CUAs) in a modern ICT environment. It includes:

- CUATIS2024 Technology Infrastructure and Solutions
- CUATEL2021 Telecommunications Solutions
- CUAICTS2021 Information and Communications Technology Services
- CUATPS2019 Temporary Personnel Services
- CUACMD2021 Computing and Mobile Devices
- A grouped 'Platform Services' category covering:
 - CUAMS2019 for the Supply of Microsoft product licences and licensing solutions
 - CUA0149312 for the Supply of Oracle Products
 - CUAAWS2020 for Amazon Web Services

The following table maps ICT domains to appropriate CUA(s) and indicates where multiple CUAs may be used depending on the CUA Buyer's procurement strategy:

ICT Domain	Description	Primary CUA(s)	Overlap / Notes
Public Cloud	Public cloud services including IaaS, PaaS, SaaS	<ul style="list-style-type: none">• CUAAWS2020• CUAMS2019• CUA0149312	<ul style="list-style-type: none">• All three Platform Services CUAs cover public cloud services
Private Cloud	Private cloud infrastructure and services	<ul style="list-style-type: none">• CUATIS2024	<ul style="list-style-type: none">• Panel 2 covers private cloud
Hybrid Cloud	Hybrid cloud orchestration and management	<ul style="list-style-type: none">• CUATIS2024	<ul style="list-style-type: none">• Panel 2 covers hybrid cloud
Network Services	WAN, LAN, internet, fixed data, mobile data and gateways	<ul style="list-style-type: none">• CUATIS2024• CUATEL2021	<ul style="list-style-type: none">• CUATIS2024 handles internal infrastructure.• CUATEL2021 covers external carriage and satellite services.



ICT Domain	Description	Primary CUA(s)	Overlap / Notes
Telephony and Unified Communications (UC)	IP telephony, UCaaS, voice, SMS and conferencing.	<ul style="list-style-type: none">• CUATIS2024• CUATEL2021	<ul style="list-style-type: none">• CUATIS2024 covers UC platforms.• CUATEL2021 covers core voice connectivity.
Satellite Services	LEO/MEO/GEO satellite, tracking, IoT and remote comms.	<ul style="list-style-type: none">• CUATEL2021	<ul style="list-style-type: none">• CUATEL2021 covers satellite-specific hardware, connectivity and solutions.
End-User Devices	Laptops, desktops, peripherals and mobile phones.	<ul style="list-style-type: none">• CUACMD2021	<ul style="list-style-type: none">• CUACMD2021 covers end-user devices.
ICT Personnel	Contractors, consultants and project teams.	<ul style="list-style-type: none">• CUATPS2019• CUAICTS2021	<ul style="list-style-type: none">• CUATPS2019 For temporary personnel. CUAICTS2021 for outcome-based ICT service delivery.
ICT Services (General)	ICT related general consultancy services, implementation, operations and support.	<ul style="list-style-type: none">• CUAICTS2021	<ul style="list-style-type: none">• For services not covered by CUATIS2024 and CUATEL2021.
Identity and Security	Identity and Access Management, Multi-factor authentication, directory services and cyber security.	<ul style="list-style-type: none">• CUAICTS2021• Custom contract not covered by a CUA.	<ul style="list-style-type: none">• Not explicitly covered under CUATIS2024. The requirements cannot be purchased as standalone items but can be bundled as part of a broader service delivery / outcome under Panels 2 and 3.• Custom customer contract in accordance with the Procurement Rules.