GovNext Mapping and Transition Out Guide

This guidance document is designed to provide **Approved Register of Common Use Arrangement Buyers**, with high-level guidance on transitioning from the expired GovNext-ICT CUA (CUAGNICT2015) to available Common Use Arrangements (CUAs).

1. **Overview**
   Services previously delivered under the GovNext CUA are available under the following CUAs:

   - **CUATIS2024** - Technology Infrastructure and Solutions

   - **CUATEL2021** - Telecommunications Solutions

2. **How the Mapping Works**

   While all GovNext services have been mapped to CUATIS2024 and CUATELS2021, they have not been replicated exactly under a single CUA or panel/category. This deliberate approach offers agencies greater flexibility and supports more specialised procurement strategies.

   The mapping of is based on whether the service requirement relates to "entry to network" or "carriage type services":

   - **CUATIS2024:** Covers everything once you enter your network (physical or virtual), including internal network infrastructure, data centre services and managed services.

   - **CUATEL2021:** Covers carriage-type services outside of CUATIS2024, such as mobile network solutions, telephony and connectivity services.

   This clear delineation ensures all previously defined GovNext services are adequately covered under the available CUAs.

3. **Getting Started**

   To begin your transition:

   1. Identify your GovNext service(s).

   2. Map them to the corresponding available CUA(s) using the guide below.

   3. Develop a transitional plan giving consideration to service flexibility, outcomes and risks.

4. Mapping and Explanation

The following table provides a guide as to the mapping of services previously provided under CUAGNICT2015 to the available CUAs:

- CUATIS2024 Technology Infrastructure and Solutions
- CUATEL2021 Telecommunications Solutions

GovNext Services	Mapped CUAs
Data Centre Space	• **CUATIS2024:** Panel 1 - Infrastructure and Facilities (Category 1C - Colocation)
Network Services	• **CUATIS2024**: Panel 3 - Managed Services (Category 3B - Managed Infrastructure) • **CUATEL2021**: Panel 5 - Connectivity Solutions (Category 5.1 - Fixed Data Services and/or Category 5.2 - Internet Access Services)
Cloud Services	• **CUATIS2024**: Panel 2 - Hybrid Cloud (Category 2A - Hybrid Cloud)
Telephony Services	• **CUATIS2024**: Panel 3 - Managed Services (Category 3A - Managed Communications for UCaaS and advanced unified communications) • **CUATEL2021**: Panel 4 - Telephony Solutions (Category 4.1 - Core Connectivity Services for IP Telephony)
Identity Services	• **CUATIS2024**: Not explicitly mentioned. It is recommended that CUA Buyers handle Identity Services through custom arrangements or integrate with existing identity management solutions.
Collaboration and Conferencing Services	• **CUATIS2024**: Panel 3 - Managed Services (Category 3A - Managed Communications)
Mobile Services	• **CUATEL2021**: Panel 1 - Mobile Network Solutions
Gateway Services	• **CUATIS2024**: Panel 1 - Infrastructure and Facilities (Category 1A - Networking Equipment) • **CUATEL2021**: Panel 5 - Connectivity Solutions (Category 5.1 - Fixed Data Services and/or Category 5.2 - Internet Access Services)

4.1 Data Centre Space

GovNext: Access to data centre space including colocation services, ensuring security, access and maintenance.

Available CUAs:

- **CUATIS2024**

  Panel 1 - Infrastructure and Facilities (Category 1C - Colocation)

  Category 1C covers colocation services, covering all aspects of data centre space such as security, access and maintenance. CUA Buyers can expect robust physical security measures, environmental controls and 24/7 access to their collocated equipment.

4.2 Network Services

GovNext: Network services included site connectivity and data centre connectivity.

Available CUAs:

- **CUATIS2024**

  Panel 3 - Managed Services (Category 3B - Managed Infrastructure)

  Category 3B covers internal network connectivity and infrastructure management, including the management of network devices, ensuring optimal performance, and providing support for network-related issues.

- **CUATEL2021**

  Panel 5 - Connectivity Solutions (Category 5.1 - Fixed Data Services and/or Category 5.2 - Internet Access Services)

  These categories cover fixed data services and internet access, ensuring comprehensive network service coverage. Fixed Data Services provide dedicated connections for business locations, guaranteeing consistent data speeds and high service availability. Internet Access Services offer reliable internet connectivity with options for scalability based on your organisation's needs.

4.3 Cloud Services

GovNext: Private cloud services for managing cloud infrastructure.

Available CUAs:

- **CUATIS2024**

  Panel 2 - Hybrid Cloud (Category 2A - Hybrid Cloud)

  This category covers managed cloud infrastructure, ensuring security practices and orchestration are included. This category supports the deployment and management of cloud resources across on-premises,

private and public cloud environments. CUA Buyers can leverage hybrid cloud solutions for flexibility, scalability, and cost-efficiency while maintaining control over their data.

4.4 Telephony Services

GovNext: IP telephony and unified communications.

Available CUAs:

- **CUATIS2024**

  Panel 3 - Managed Services (Category 3A - Managed Communications)

  This category covers advanced unified communications and UCaaS, including services such as VoIP, video conferencing and collaboration tools, ensuring seamless communication within your organisation.

  - **CUATEL2021S2**

  Panel 4 - Telephony Solutions (Category 4.1 - Core Connectivity Services)

  This category covers IP Telephony services, providing CUA Buyers with reliable and scalable voice communication solutions. This includes integration with existing telephony infrastructure and support for modern telephony features.

4.5 Identity Services

GovNext: Identity services for managing user identities.

Available CUAs:

- **CUATIS2024**

  Identity services are not explicitly mentioned. It is recommended that CUA Buyers handle identity services through custom arrangements or integration with existing identity management solutions within your organisation. CUA Buyers should ensure that their identity management systems are compatible with the available CUAs and consider leveraging existing solutions for seamless integration.

4.6 Collaboration and Conferencing Services

GovNext: Services for collaboration and conferencing.

Available CUAs:

- **CUATIS2024**

  Panel 3 - Managed Services (Category 3A - Managed Communications)

  This category covers collaboration and conferencing services ensuring effective integration and management. This includes support for tools such as Microsoft Teams, Zoom and other collaboration platforms, providing CUA Buyers with reliable and secure communication channels.

4.7 Mobile Services

GovNext: Mobile network solutions.

Available CUAs:

- **CUATEL2021S2**

  Panel 1 - Mobile Network Solutions

  This category covers all mobile services, including coverage, SIM cards and roaming. CUA Buyers can expect comprehensive mobile connectivity solutions that support their mobile workforce and ensure seamless communication on the go.

4.8 Gateway Services

GovNext: Included internet access and security zones.

New CUAs:

- **CUATIS2024**

  Panel 1 - Infrastructure and Facilities (Category 1A - Networking Equipment)

  This category covers networking equipment such as firewalls, routers and other network security devices. However, it does not include the services to run or manage this equipment.

- **CUATEL2021**

  Panel 5 - Connectivity Solutions (Category 5.1 - Fixed Data Services and/or Category 5.2 - Internet Access Services)

  These categories cover internet connections and related services. Fixed Data Services provide dedicated connections for business locations, ensuring consistent data speeds and high service availability. Internet Access Services offer reliable internet connectivity with options for scalability based on your organisation's needs.